

Dear Shanti and Harsh

I forward on the communication sent to Jon and I yesterday from the Transglobe MD.

I note your communication to myself on 14<sup>th</sup> August that will be referred to the Trustees at their meeting on 20<sup>th</sup> September. This clearly states that the matters are concluded with Transglobe and in section 7 you state as follows:

7. Should there be any issues between the students and Transglobe, it is for the latter to sort out and neither CILT(India) nor CILT(Int'l) has any Involvement

I will therefore let you deal with this email as you see fit as the CILT body responsible in India and I and Jon will not respond directly to Mr. Abhilash other than to recognize the mail receipt.

If you have any comment relevant to the Trustees on the email below please do pass this back to us – Jon, myself and Jan Steenberg as the IESC chair and Trustee, before our meeting on 20<sup>th</sup> September.

Regards  
Keith

**From:** Director Transglobe  
**Sent:** 06 September 2018 09:06  
**To:** Keith Newton (INT) ; Jon Harris (INT)  
**Cc:** CEO Transglobe(CEO)  
**Subject:** Re: Certification issue

Dear Mr. Keith,

Greetings!!!

This mail is continuation to my earlier mail to you this week, in that mail I had mentioned about student moving to court against CILT & TransGlobe. I am writing this email, by sitting at the police station. Yesterday Police authorities had come to our campus along with students (I am attaching the screen shot of CCTV Images for your reference). Police Officials have called us for a meeting today to sort out the issue, I have presented all the proofs I have with me which I have shared to you in my earlier mail. I request you to respond favorably for my request for recertifying students with PG Diploma title. Otherwise matter will be handled through the legal process by Police authorities which will spoil the brand Image of both TransGlobe & CILT as this news will have wide coverage on print & digital media.

Once again I request you to consider our request.

Thanks & Regards

**ABHILASH CC**

Managing Director | **M** +91 9544422555 | **E** [director@transglobeacademy.com](mailto:director@transglobeacademy.com)

**TRANSGLOBE ACADEMY** (Managed By TransGlobe Education Management India Pvt. Ltd)

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----- On Tue, 04 Sep 2018 13:19:19 +0530 Director  
Transglobe<[director@transglobeacademy.com](mailto:director@transglobeacademy.com)> wrote -----

Dear Mr. Keith,

Greetings!!!

This mail is in response to your email dated 09<sup>th</sup> August 2018 with subject line "REQUESTED ACTION ON CONTINUING STUDENT CERTIFICATION ISSUES BETWEEN CILT INDIA & TRANSGLOBE"

With regret let me update you that TransGlobe have not received any update / response from CILT – India authorities to resolve the above stated subject.

TransGlobe Academy would like to present our claim for recertifying with "PG Diploma" Terminology for the following reasons.

1. Memorandum of Agreement between CILT India (signed by Mr. Shanti Narain- Chairman CILT – India) & TransGlobe School of Logistics and Aviation Management dated 15<sup>th</sup> March 2016. Page number 1 categorically list out the courses which is covered under this agreement. I have appended screen shot of the same agreement for your reference.

**Memorandum of Agreement to offer**

**CILT –India qualifications in**  
**Logistics & Transport**

**of the Chartered Institute of Logistics and Transport**

**Name of Accredited Approved Training Provider:** TransGlobe School of Logistics and Aviation Management, 3<sup>rd</sup> floor, Mutha Complex Near new KSRTC Terminal, IG Road, Calicut-673004

**Institute Branch/ Territorial Organisation:** CILT-INDIA, 3<sup>rd</sup> Floor, 3 Palam Marg, Vasant Vihar, New Delhi-110057

**Courses Covered:** Certificate 1) Logistics & Shipping management  
2) Logistics & Supply Chain Management  
Diploma 1) Logistics & Shipping Management,  
2) Logistics & Supply Chain Management  
PG/Advanced Diploma 1) Logistics & Shipping Management, 2) Logistics & Supply Chain Management

**Date of Agreement:** 15, March 2016

**Agreement Review Date:** 15, March 2019

**Definitions and Interpretation**

'Accreditation Certificate' means the accreditation certificate issued to the ATP listing the qualifications/courses which the ATP is authorised to deliver during the period from the start date and expiring on the expiry date stated on the relevant certificate.

'Agreement' means this 'Memorandum of Agreement' between CILT and the ATP.

'ATP' means the Accredited Approved Training Provider named above.

  
M.A. JOSEPH  
ADVOCATE & NOTARY  
BANERJI ROAD  
AMULIA STREET  
KOCCHI-682 018

2. Question paper used to administer CILT – India examinations titled “PG Diploma” and the same examinations were administered & invigilated by CILT – India officials at TransGlobe Campus. Question paper is counter signed by CILT India officials. I am appending the same for your reference.

**PGDIPLOMA LOGISTICS & SUPPLY CHAIN MANAGEMENT**  
**LOGISTICS MANAGEMENT**

Time: 2 Hours 30 Minutes

Maximum Marks: 100

**PART 1**

**Choose the right answer from the following options (1 Mark for Each; Total 10x1=10Marks)**

**Fill in the blanks (1 Mark for Each; Total 5x1=5 Marks)**

1. Multimodal transportation is also known as.....
2. The word logistics is evolved from the Greek word.....
3. Logistics means Logic plus.....
4. MRP is a .....strategy.
5. With ..... the supplier and not the retailer, is responsible for managing and replenishing inventory.

**State True or False (1 Mark for Each; Total 5x1=5 Marks)**

6. Packaging influences the efficiency of the logistical system.
7. Outsourcing logistics gives a company less flexibility because it forces them to focus more on core businesses.
8. Inventory carrying costs are those associated with the amount of inventory stored.
9. Logistics includes customer selection.
10. Pull system depends on information and is based on constant monitoring of supply.

**Match the Following (1 Mark for Each; Total 5x1=5 Marks)**

- |                          |  |
|--------------------------|--|
| 11. Total cost           | a) estimating future demand  |
| 12. Landed cost          | b) cost of all activities in moving and storing products should be considered as a |
| Whole, not individually  |  |
| 13. Cost Trade-off       | c) Price of the product at its source plus transportation                          |
| Costs to its destination |  |
| 14. Forecasting          | d) Changes to one logistics activity cause some costs to increase and others to    |
| Decrease                 |  |
| 15. Inventory            | e) Stocks of goods and materials that are maintained for future use                |

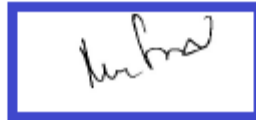
**Expand the Abbreviations (1 Mark for Each; Total 5x1=5 Marks)**

16. FCL
17. ERP
18. POS
19. CRP
20. ECR

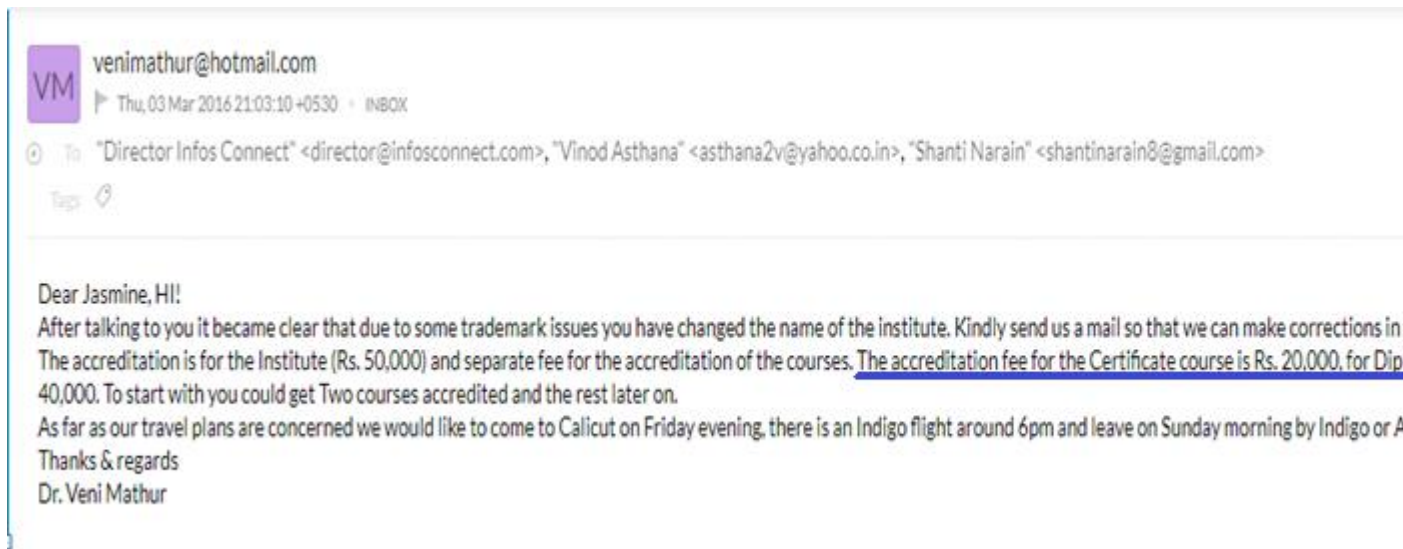
**PART 2**

**Answer the following in minimum 30 words (3 Mark for Each; Total 10x3=30 Marks)**

21. Define lead time. State its importance in logistics
22. What is order processing?



3. Email from CILT India then Chairperson Education Committee Dr. Veni Mathur for making the payment for accreditation fee and there its specified as "PG Diploma"



4. Email from Mr. Zoe Robarts ( CILT International ) to one of our student confirming the CILT India agreed to recognize the “Post Graduate Diploma” for students studying with TransGlobe Academy Calicut.

From: Zoe Roberts <Zoe.Roberts@ciltinternational.org>  
Date: Mon, 11 Dec 2017 at 10:18 PM  
Subject: FW: regarding certificate issue  
To: mufeedmoidu1993@gmail.com <mufeedmoidu1993@gmail.com>

-

Dear Mufeed

-

Further to my earlier email, I can confirm the certificate is verified as a true copy and is validated.

-

CILT India agreed to recognize the Post Graduate Diploma for students studying with Transglobe Academy, Calicut. This recognition was withdrawn in April 2017 but students already accepted on the course who had begun their studies were identified and CILT International agreed not to be penalized.

-

CILT International, CILT India and Transglobe have agreed the wording of the certificate to be awarded and the moderation process to be completed based on students results. This certificate will only be awarded to students who had begun their studies before the course accreditation was removed and who have successfully passed the examinations.

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If you have any further queries, please do not hesitate to come back to me.

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Kind regards.

I had presented all these requests and claims before Mr. Jon Harris when I had met him at Cochin on 11<sup>th</sup> July 2018. During our discussion Mr. Jon had agreed to consider our request and also pointed out that CILT International had a similar case of certification issues at CILT China which was later successfully implemented through CILT International.

Hence I kindly request you to sort out this issue of certifying students with the PG Diploma title considering above stated points and proofs. As this delay in certification have created enough bad "Word of Mouth" in the market for both brands TransGlobe as well as CILT. More than those students have also moved to court which will tarnish brand image of both TransGlobe & CILT further.

Looking forward for positive action from your end.

Thanks & Regards

**ABHILASH CC**

Managing Director | **M** +91 9544422555 | **E** [director@transglobeacademy.com](mailto:director@transglobeacademy.com)

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