## **MARKETING STRATEGY**

- Endorsement of CILT International and CILT in more than 30 countries worldwide
- Collaborations with leading universities in Singapore and overseas
- · Collaborations with national logistics organisations overseas
- · CILT membership in Singapore and overseas
- · Web based publicity
- · CILT online newsletter
- · Direct mass emailing

## **COURSE CURRICULUM**

## 1. Logistics Professional Development Programme

- Classroom-based learning
- 4 modules:
  - o Business Logistics Management
  - o Supply Chain Management
  - o IT and E-Commerce in Logistics
  - o Customer Service and Service Operations Management

## 2. Supply Chain Professional Development Programme [E-Learning]

- Blended approach with e-learning and classroom interaction at the end of each module
- Self-paced and flexible
- 8 modules:
  - o Managing Resources
  - Managing the Transport and Logistics Environment
  - o Warehousing and Stores Operations
  - o Customer Service and Quality Management
  - o Business Logistics Management
  - Supply Chain Management
  - o IT and E-Commerce in Logistics
  - o Customer Service and Service Operations Management

(The course curricula are subject to alteration to keep abreast with changing the industry landscape and business needs)